



Velocity Direct Repair®

The Velocity Direct Repair® Program is powered by Sedgwick's repair solutions division and rewards customers with a 10% deductible credit, up to \$1,000 on personal property and up to \$2,000 on commercial property on non-catastrophe losses. The credit is applied directly to the contractor invoice for a more seamless process between the customer and the contractor. The discount is not available in all states, but the program is available to all customers.



Concierge Service

Sedgwick's repair solutions division provides clients with superior claims resolution, offering concierge service to each property owner. Customers will have a single point of contact who will oversee progress, ensure expectations and capture customer satisfaction results.

After filing an initial claim with Velocity at 844-878-2567, customers will be connected with a Sedgwick Concierge Service representative.

To learn more about Sedgwick,

- Call: 800-587-4243
- Email: claims@sedgwickrepair.com
- Visit: repair.sedgwick.com

A simple, stress-free solution

Sedgwick's services are provided by experts to handle commercial and residential losses, such as:

- 24-hour emergency response
- Water damage restoration & mitigation
- Fire/smoke restoration
- Remodeling, reconstruction & repair
- National catastrophe management
- Roof tarps/cover-up
- Roofing, siding & gutters
- General contracting
- Commercial construction
- Temporary board-up and shoring
- Consulting services

Iron Clad Warranty™

Our warranty program is the strongest in the industry. The Iron Clad Warranty™ guarantees the contractor's labor and workmanship for:

- Roofs, siding and gutters: 5 years for replacements/ 1 year for repairs
- General contracting: 3 years on replacements and repairs

Even if the contractor is no longer in business, Sedgwick's repair solutions team will be there to help resolve any issues.

Speed of Repair

No need to wait on a claims representative to inspect a repair. Inspections will be conducted by the same contractor doing the work for a faster, more efficient process.

Peace of Mind

Participating contractors in the program are all licensed, bonded, insured and local.

